



**Michael A. Petosa**  
Vice President  
Information Technology  
**Tel:** 212.642.4951  
**Email:** mpetosa@ansi.org

January 19, 2022

Mr. Todd Hershman  
Computer Integrated Services  
561 Seventh Avenue,  
New York, NY 10018

I wanted to take a moment and acknowledge the great work CIS has done for and in conjunction with ANSI over the last 17 years. CIS has kept all its promises and many times exceeded expectations. We have collaborated on projects through the years, from IDM upgrades and migrations to OS changes, email upgrades, and migrations, backup, and data center migrations, and upgrades to day-to-day unscheduled service and support and CIS has been there for ANSI every time. Your engineers are extremely knowledgeable, and just as important, they have a “can-do” attitude, working seamlessly with my team. From an account management standpoint, you are always there to assist and make things happen for us 24-7. That kind of partnership is invaluable.

Thank you and the CIS team for your outstanding support and consultation for nearly two decades. You truly are trusted advisors. We look forward to many more years of success together.

Sincerely

A handwritten signature in black ink that reads "Michael A. Petosa". The signature is written in a cursive, flowing style with a long horizontal stroke extending from the end of the name.

Michael A. Petosa