



Department of Information Technology

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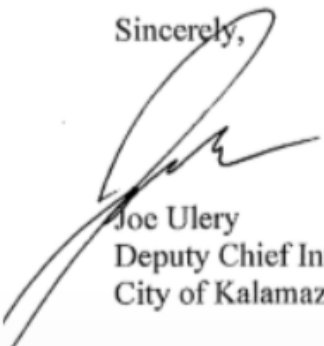
Mr. Justin Tuchman
Director of Sales
Computer Integrated Services
561 Seventh Avenue
New York, NY 10018

Dear Justin,

I want to thank you and the CIS Team for the highly technical support you have been providing to the City of Kalamazoo over the past year. The initial requirement was helping us complete our migration to Office 365 which until your team got involved had been a very bumpy project but all that changed when we engaged with your firm to assist. Your engineers got up to speed very quickly and were able to fix a long list of issues we were experiencing one by one.

CIS has become an integral part of the City's IT operations and we would be happy to refer CIS to any organization that may need help. The best part of working with CIS was that they acted as an extension of our IT department, rather than a third party we were working with. They had very quick response times when critical issues arose. We are looking forward to partnering with them for additional projects in 2020 and beyond.

Sincerely,



Joe Ulery
Deputy Chief Information Officer
City of Kalamazoo