

January 31st, 2020

Computer Integrated Services

Nicholas E. Koehler

Dear Nick,

I would like to commend CIS for exceptional IT and consulting services over the past 10 years. I can honestly say that in this time not only has CIS never let me down, you have usually exceeded my expectations in every way. CIS has never rested on its laurel's. It's comforting to know that whether we need CIS on a moment's notice for an unexpected IT need or emergency, or for a project that you guys will always come through for us to the best of your ability and at an acceptable cost. The CIS tag line "It's all about the client" is evident across the board in your organization no matter whom I've dealt with through the years.

I would like to recognize one person in particular who has really stood out, Hector Alvarez. His technical skills are second to none. He works seamlessly with my IT department and the rest of the staff here. His ability to communicate and then execute on what he promises is simply amazing. His knowledge of the systems and software that he is involved with is invaluable. He is always willing to go the extra yard to assist and advise us in resolving issues. His knowledge of critical business applications and his remarkable problem-solving abilities are rare indeed. If the quality of a firm's employees is an indication of future success, then CIS has a very bright future.

Thanks for the great service and support over the last decade. We look forward to working with CIS for decades to come!

Sincerely,

Roy

Roy Persaud